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InfoCision Celebrates Completion of Austintown Expansion
Expansion allows InfoCision to add 300 new jobs and employee amenities in Austintown

Austintown, Ohio, September 16, 2008 - On Tuesday, September 16, InfoCision Management Corporation joined with state and local leaders to ceremoniously announce the completion of its building expansion and renovation in Austintown. This expansion will allow for the creation of 300 new jobs over the next few months, in addition to the more than 500 workers already employed by InfoCision in Austintown.

This \$7 million expansion has made the Austintown facility InfoCision's largest, increasing the number of call centers from four to six. The more than 25,000-square foot expansion effectively doubled the size of the building to 50,000-square feet, and allows InfoCision to further expand its presence in the Mahoning and Shenango Valleys, InfoCision's largest concentration of employees.

InfoCision operates 14 call centers at four locations, and employs more than 1,300 people in the Mahoning and Shenango Valley areas. The company employs 4,000 people company-wide and has recently expanded or is in the process of expanding operations at eight of its 13 locations due to increased workloads from new and existing clients.

"The Mahoning Valley area has supported our growth and become a true partner in our continued success," said InfoCision Senior Vice President of Corporate Affairs [Steve Brubaker](#). "So many qualified and hard-working people live here - people that our clients want representing their organizations. InfoCision is proud to be a major employer in the area."

In addition, the expansion has allowed InfoCision to provide larger indoor and outdoor break areas and two new state-of-the art training suites where employees receive program-specific training, so they are familiar with the clients they make and take calls for.

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The company recognizes that employees are the key to its continued success, and makes every effort to help employees lead a happier and healthier life. As part of a cutting-edge company-wide [health and wellness initiative](#), InfoCision also added:

- **InfoWellness** – InfoCision has added a new and expanded office and waiting area for its on-site physician, who is available to employees and family members for such procedures as physicals, check-ups, shots, and even urgent care after hours. Additional health and wellness programs, including an annual health fair with health screenings, are offered throughout the year.
- **InfoFitness** – An on-site fitness center, equipped with high quality equipment, locker rooms and showers is available to employees and their families for a minimal fee per month.

In an effort to fill the positions created by this expansion, InfoCision will hold an employment open-house at it's the Austintown location on Wednesday, September 24 from 9 a.m. to 3:30 p.m. The open-house will showcase InfoCision's facilities, great work environment and let people know what careers are available with InfoCision. Interviews will be available that day for those interested, and free coffee and donuts will be provided.

"We would like to thank the Regional Chamber, County Commissioners, Variety Contractors and everyone who had a hand in making this expansion possible," said Brubaker. "We have enjoyed great success in Austintown over the last twelve years, and we are committed to being a partner with this community for many more years to come."

About InfoCision:

Founded in 1982, InfoCision Management Corporation is the second largest privately held teleservice company and is a leader in customer care services, commercial sales and marketing for a variety of Fortune 100 companies and smaller businesses. InfoCision is also a leading provider of inbound and outbound marketing for nonprofit, religious and political organizations. InfoCision operates 33 call centers at 13 locations in Ohio, Pennsylvania and West Virginia. For the third consecutive year, InfoCision has been named one of the top [ten best employers](#) in Ohio by the state chamber of commerce. For more information on InfoCision please visit www.infocision.com.

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