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InfoCision Wins NorthCoast 99 Diamond Award

Akron, Ohio, September 12, 2008 – Akron-based teleservices company InfoCision Management Corporation will be honored yet again as an outstanding employer. The [Employer's Resource Council](#) (ERC) will present InfoCision with the prestigious NorthCoast 99 Diamond Award, and the company's 7th NorthCoast 99 Award, at a ceremony on September 17, 2008 at LaCentre Conference and Banquet Facility in Westlake, Ohio. The [NorthCoast 99 Award](#) recognizes the 99 best places to work in Northeast Ohio.

"It's an honor for InfoCision to be recognized with the NorthCoast 99 Diamond Award," said InfoCision President and CEO [Carl Albright](#). "We are always adding new benefits to ensure our employees are happy and healthy, but it's really the [people](#) who work here that make this a great place to work."

The ERC judged InfoCision based on an extensive 30-page inventory with more than 100 questions about workplace policies and procedures. The Diamond Awards are given to those companies that best demonstrate unique and highly innovative approaches to attracting, retaining and motivating top performers in relation to the ERC's seven fundamental workplace characteristics: Flexibility, opportunity, recognition, development, security, support and talent. This is the first year InfoCision has taken the top honor of the Diamond Award, which is only given to three companies out of the hundreds that enter each year. In 2007 InfoCision was presented with the NorthCoast 99 Compensation & Benefits special category award.

InfoCision's family-oriented culture, [impressive benefits](#) and dedication to career development make it a unique place to work. Employee amenities include:

- **On-site fitness and wellness centers**
- **Annual health fairs include free screenings for cholesterol, blood pressure**
- **On-site child care and child care reimbursement programs**
- **InfoCision Management Corporate University**

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“We are so proud to have won this award so many years in a row and to be recognized as a Diamond Award winner is outstanding,” said InfoCision Director of Human Resources Silvia Hauber. “It’s a tremendous recruiting tool and a great honor for our company.”

As Northeast Ohio’s largest employer’s association, the ERC assists in the attraction, retention and motivation of more than 400,000 employees in 1,000 businesses in a 22-county area. For the last 10 years, the NorthCoast 99 Awards have set the benchmark for outstanding workplaces.

About InfoCision:

Founded in 1982, InfoCision Management Corporation is the second largest privately held teleservice company and is a leader in customer care services, commercial sales and marketing for a variety of Fortune 100 companies and smaller businesses. InfoCision is also a leading provider of inbound and outbound marketing for nonprofit, religious and political organizations. InfoCision operates 33 call centers at 13 locations in Ohio, Pennsylvania and West Virginia. For the third consecutive year, InfoCision has been named one of the top [ten best employers](#) in Ohio by the state chamber of commerce. For more information on InfoCision please visit www.infocision.com.

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